



WHAT TO DO IN EVENT OF CLAIM?

TRANQUILOC

CONTRAT N° 4.091.405 - OPTIONS 1 & 2

In case of a loss, and regardless of the coverage, you must notify AIG within 5 working days (and the reservation centre/tourism office immediately in case of cancellation):

AIG - SERVICE INDEMNISATION - 2AU

Tour CB21 - 16 place de l'Iris
92040 Paris la Défense Cedex
FRANCE

E-mail: sinistres.fr@aig.com

IN ALL CASES

PLEASE SEND THE FOLLOWING DOCUMENTS:

- Your contract number and policy number
- The original supporting documents
(For instance: Invoice of stay, cancellation fees invoice, medical documents)

BE CAREFUL !

For failure to comply with the loss declaration deadline the insured shall lose the benefit of the coverage in the policy for the loss in question.



DECLARATON OF CLAIM

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CONTRAT N° 4.091.405 – OPTIONS 1 & 2

To send back to:

AIG - SERVICE INDEMNISATION - 2AU

Tour CB21 - 16 place de l'Iris
92040 Paris la Défense Cedex
FRANCE

E-mail: sinistres.fr@aig.com

POLICY NUMBER: 4.091.405

INFORMATION ABOUT CLAIM

Nature of a loss:

- Stay cancellation because of illness Accident Other
- Holiday civil liability
- Accidental property damage
- Stay interruption
- Search and recue expenses

Date of loss: _____/_____/_____

Departure date: _____/_____/_____

Arrival date: _____/_____/_____

Destination: _____

Rental/travel cost: _____

Summary of facts

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INFORMATION ABOUT INSURED

Name of the insured: _____

Surname of the insured: _____

Adress (Country of origin): _____

ZIP CODE: _____ CITY: _____

Phone number: _____ E-mail adress: _____

The insured declare that the information provided above is accurate, according to the contractual terms and conditions contained in the notice information he read.

You will soon receive a file to be completed and returned by mail or e-mail to AIG together will all documents requested.

File to send back to (please tick):

- Travel or Real estate agency (please indicate the Group name or the booking reference) The insured

Place and Date: The: Signature: